

10 May 2020

# HANDLING OF COVID-19 IN TOYOTA INDONESIA

During the Large Scale Social Restriction (PSBB - Pembatasan Sosial Berskala Besar), Toyota Indonesia implemented Work from Home policy for most of its employees and suspended production for 2 weeks in April 2020. Thereafter, PT. Toyota Motor Manufacturing Indonesia (TMMIN) resumed a limited part of its operation on April 27, 2020 under 1 shift arrangement, to fulfill service parts and export commitments in accordance with the permit received from the Ministry of Industry.

Since the safety and health of our employees and all of our stakeholders is paramount to us, therefore, in addition to following health protocol and provisions set by the national and local governments, for all employees returning to the work area after the 2 weeks of production suspension, we conducted a health inspection.

During such health inspection, although showing no symptoms (asymptomatic), a male employee in his 30's, working as non-production staff in TMMIN Sunter Plant located in North Jakarta, was suspected of being infected with the coronavirus. The employee then took PCR (Polymerase Chain Reaction) virus test, or swab test, and on May 9, 2020 was confirmed as being positive for COVID-19. Previously the employee was observing work from home for 2 weeks and has not come to work since the result of health inspection. The employee in question is currently in good condition, however in accordance to procedure, he is in the hospital for quarantine and under the supervision of medical experts.

Following procedure and as a precautionary measure, immediately, we conducted health protocols such as deep cleaning, trace & test, and other health protocols.

Note that none of our manufacturing and sales activities has been affected. Please also be assured that the products and services of Toyota are completely safe.

In accordance with the company's plan based on various considerations, including sufficient stock for market and the Eid al-Fitr holiday, TMMIN will suspend production operations from 11 May 2020 to 1 June 2020 which was announced separately.

"We will continue to carry out activities to prevent the spread and infection of COVID-19 in every stage of car production and sales operations of Toyota Indonesia through the implementation of strict health protocols and increasing employees' awareness and knowledge in health and preventive care," said TMMIN Director of Administration, Corporate, and External Affairs Bob Azam. (\*)